the hopstede centre®

Strategy --- Culture --- Change

Culture ComPassTM Report

John Smith

Country of interest: *China* Home country: *United States*

Your role: Superior

Report date: 20.02.2015



Disclaimer

This report has been generated using answer pattern analysis and reporting software from itim International. Itim International shall not, under any circumstances, be liable for any damages; direct, indirect or consequential; arising from or related to the use of the content in the present document and regarding advice given by third parties based on the results presented in this report. The use of the present material is at your own discretion only.



Reading instructions

When reading your report, please keep in mind that a person is a very complex system. A national or regional culture is a reflection of an even more complex system. The information provided in this report may be useful if you take the statements above into consideration. Therefore, please reflect about the results and don't take them for granted. You may want to check and discuss the information presented to you with somebody you trust and who knows you well, or you may want to involve a trainer or consultant who has been certified by The hofstede centre.

This report contains feedback to help you avoid potential intercultural pitfalls.

It will help you to prepare yourself when dealing with people from different cultures by giving you insight about

- Your "own culture" in comparison to other cultures.
- How your culture, as well as the culture of the person(s) you are dealing with, may influence the way you and your counterparts understand the world around you.
- The implication it has on your understanding of your target culture taking into consideration your role and your preferences.



Your personal feedback

Feedback is generated if your answers to the questions are significantly different from the average preferences in your country of interest.

You may run into the following pitfalls when dealing with people being born and raised in the **country of your interest (China)** if you don't take this information into consideration:

In all likelihood:

- you may be surprised that religion doesn't play such an important role in life compared to your own country
- you may get upset once you have found out that your colleagues will so easily copy your knowhow to their own advantage without respecting intellectual property rights
- you may be delighted how easily your colleagues are taking new information on board, but you may get upset that they are not checking whether the new information offered to them is true
- you may wonder how your colleagues are able to embrace the realisation of objectives and plans covering more than five years
- you may get frustrated by the amount of time and energy you are told to invest in creating and maintaining pleasant human relations given the way your local competitors are treating their people
- you may get upset by the way your colleagues talk to you as if you're the saviour they have always waited for, expressing themselves in such an exaggerated way as if they are just trying to make a fool of you

There is a big chance that:

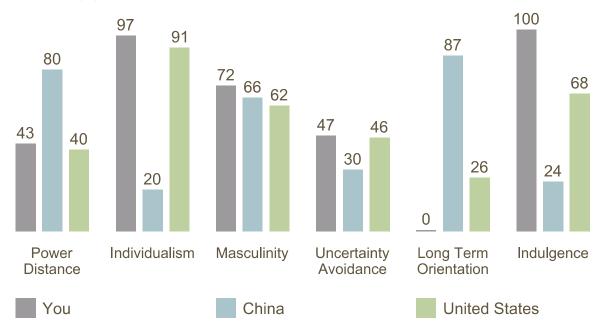
- your subordinates may get the feeling that you don't want to be on top of the business by delegating too much, apparently because you cannot cope with all the responsibility put on your shoulders
- you may demotivate your subordinates by not controlling them frequently
- you may not know what really happens in your organisation by not creating long lasting trust relationships and/or by lacking trustworthy informants
- you may demotivate your subordinates by not giving them the feeling that they are part of the family, so to speak, for whom you will care

the horstede centre

Strategy --- Culture --- Change

Scores

Your scores are only an approximation on Hofstede's dimensions and not scientifically valid, especially because models describing differences among cultures should not be used to describe differences among personalities; group reality doesn't equal individual reality. The textual feedback on the previous page(s) contains valuable information, while the personal scores below are not to be used for any guidance.



In addition to your country of interest and your home country, the table below lists the 5 countries scoring most similar to you and the 3 countries scoring most different to you. But also here, treat these scores with caution.

	Power Distance	Individualism	Masculinity	Uncertainty Avoidance	Long Term Orientation	Indulgence
Your score	43	97	72	47	0	100
China	80	20	66	30	87	24
United States	40	91	62	46	26	68
Most similar						
Australia	36	90	61	51	21	71
United States	40	91	62	46	26	68
Canada	39	80	52	48	36	68
New Zealand	22	79	58	49	33	75
United Kingdom	35	89	66	35	51	69
Most different						
South Korea	60	18	39	85	100	29
Guatemala	95	6	37	99		_
Russia	93	39	36	95	81	20





Strategy --- Culture --- Change

The Dimensions of National Culture

The scores and Dimensions of National Culture you see in the table (apart from yours) are based on the research outcomes of Professor Geert Hofstede's studies on how values in the workplace are influenced by culture. To learn more about the research please go to www.geert-hofstede.com

The Dimensions of National Culture are the relative values that distinguish country cultures from each other.

The 6 Dimensions of National Culture are:

Power Distance (high versus low)

The extent to which the less powerful members of society accept that power is distributed unequally.

Uncertainty Avoidance (high versus low)

The extent to which people feel threatened by uncertainty and ambiguity and try to avoid such situations.

Individualism (Individualist versus Collectivist)

Collectivism: people belong to in-groups (families, organisations, etc.) who look after them in exchange for loyalty.

Individualism: people only look after themselves and their immediate family.

Long Term Orientation (long term versus short term orientation)

The extent to which people show a pragmatic or future-oriented perspective rather than a normative or short-term point of view.

Masculinity (high versus low)

Masculinity: the dominant values in society are achievement and success.

Femininity: the dominant values in society are caring for others and quality of life.

Indulgence (Indulgence versus Restraint)

The extent to which people try to control their desires and impulses. Relatively weak control is called "Indulgence" and relatively strong control is called "Restraint".

The culture scores on the dimensions are relative — the cultures of societies are compared to other societies. A country score is meaningless unless compared to another country.

More information on the Dimensions of National Culture http://geert-hofstede.com/national-culture.html

the horstede centre

Strategy --- Culture --- Change



itim international offers its clients the possibility to use culture as a competitive advantage. These services range from becoming aware of the impact of national culture to using organisational culture as a key management tool in realising challenging projects such as post-merger integration.

More: www.itim.org

the horstede centre®
Strategy ~ Culture ~ Change

The hofstede centre offers certification courses in the fields of Intercultural Management, Organisational Culture and Change, and knowledge transfer in an international environment.

A variety of cultural tools is available on the website.

More: www.hofstedecentre.com